

TERMS AND CONDITIONS

Our Terms and Conditions of sale constitute the basis of an agreement between the customer and Niss4x4 Autospares. Accepting delivery of goods detailed on this invoice is an acknowledgment of acceptance of our conditions of sale. All goods sold by our company are quality used automotive parts and all services are provided in accordance with VACC standards. All goods and services come with guarantees in accordance of the Australian Consumer Law.

RETURNS

- Exchanges and Credit notes must be within 14-days of supply date and are subject to management approval. Please submit your request via email to accounts@niss4x4.com.au within a timely manner. Parts will only be accepted back if they are in the same condition as sold.
- Panels and parts are sold as inspected, and it is up to the customer to ensure the correct make, model, and body type is given, as we cannot be held responsible if the incorrect information is given.
- **A 20% handling and re-stocking fee applies to all goods returned for credit, unless waived by management.**
- **No Refunds will be issued for change of mind or if the wrong purchase choice is made by the customer.**
- **SPECIAL ORDERS: *****No Refunds will be issued on any special orders or for items specially procured at the customer's request, or for cut sections and body sections. ***** ENGINE LOOMS & WIRING HARNESES PROCURED AT THE CUSTOMER'S REQUEST CARRY A HIGH LABOUR COST AND THEY ARE NON-REFUNDABLE AND NON-EXCHANGEABLE UNDER ANY CIRCUMSTANCES.**
- **No Refunds will be issued on all electrical items as they are tested prior to the point of sale.**
- **No credits or refunds will be issued on special orders such as: wiring looms, engine harness or any other special orders.**
- **No guarantee on colours for panels, bonnets, bumpers, doors and other body parts. Best available colour will be supplied.**
- Warranty terms and conditions are non-transferrable, and non-negotiable.
- Limit of liability shall not exceed the original purchase price of goods sale.
- Shipping/ Freight Charges shown on this tax invoice includes packaging and handling fees, and these costs are **NOT REFUNDABLE**

WARRANTY

- Our parts warranty covers the resupply of the item.
- ALL Engines, transmissions and gear boxes carry a **60-day** warranty unless otherwise specified. Warranty will become VOID if the unit is overheated. Ensure cooling system/ Radiator is flushed and checked. Failure to replace timing belts, water pumps and oil seals before installation voids all warranty.
- Niss4x4 Autospares will not be responsible for the fitment of incorrect parts, the onus is with the fitter to ensure that the parts supplied are correct for the job.
- Our warranty is on parts only and does **NOT** cover labour nor consumables. Warranty does not extend to consumables i.e. gaskets, fitter, plugs, etc, nor does it cover oil leaks. **THIS IS THE RESPONSIBILITY OF THE FITTER.**
- All repairs made without the consent of NISS4X4 AUTOSPARES will be the responsibility of the customer. All warranties will become VOID if the part(s) are installed incorrectly as well as failure to carry out proper maintenance, modifications or non-original use. Ensure that all Parts are fitted by a licensed repairer/mechanic and regular maintenance must be carried out.
- Broken or damaged gears in gearboxes and differentials are not covered by warranty.
- All turbo chargers are guaranteed to work at start-up only. Turbo chargers are classified as an accessory.
- Warranty does not cover misuse of vehicles such as overheating, not servicing vehicle on time and off-road driving.

NISS4X4 AUTOSPARES will not be held responsible for any labour/towing costs of part replacement or any consequential damage or costs, loss of income or demurrage/downtime that may arise from the use of our parts, or any costs of unauthorised repair work.

ALL CHANGEOVERS:

- All engines, transmissions and gear boxes are sold on a changeover basis unless otherwise stated on your tax invoice.
- Customers must ensure that all fluids are fully drained prior to pick up of changeovers.
- All goods must be packaged in same conditions it was received (i.e. secured to a pallet/skid, wrapped and labelled)
- Please email admin@niss4x4.com.au when changeovers are ready for collection so that we can arrange the return freight.

INSTALLATION INSTRUCTIONS:

Before installing an engine, gearbox, transmission, or any mechanical part, please note the following points:

- Ensure cooling system is in good condition—check radiator, hoses, cap, thermostat, etc.
- Use the correct oil and lubricants and keep them at the correct level.
- Replace all oils, fuels, and air filters.
- Timing belts should be checked before installation and replaced if necessary. **NISS4X4 AUTOSPARES** warranty does not extend to damage done by a timing belt failure.
- All oil seals must be checked and replaced if needed. Leaking seals are not covered by warranty.
- For Diesel engine fits, you need to service injectors and injector pump. No warranty will be carried out on engines that have damage caused by faulty injectors and/or pump.
- Use of aftermarket ECU (computer) voids warranty.
- Water pumps need to be checked for wear and/or corrosion and replaced if substandard.
- Failure to comply with these points will void warranty given. Any damage caused by over-heating, lack of proper lubricants, heat tab failure, or missing heat tab, will be the customer's liability. Engines are sold bare long; therefore, engine accessories are not covered under warranty. The choice is the customer's as to whether they use our accessories or their existing ones. Please note, turbo chargers are classified as an accessory.
- Should you have a problem with an engine or a part, please ring **NISS4X4 AUTOSPARES**. **DO NOT DISMANTLE ANY ASSEMBLY** such as engines, gearboxes and differentials, as they are only covered by warranty whilst they are intact. All warranties become VOID if the assembly is dismantled.

Please retain this Tax Invoice for your records, as any claims/warranty will not be allowed unless accompanied by this invoice.